

Thu Nguyen

USER EXPERIENCE DESIGNER

Profile

I am a goal-oriented UX Designer with 3+ years experience in user-centred design. I love facing a challenging problem, which forces me to think outside the box to find a solution. My multidisciplinary background and varied interests makes it natural for me to approach challenges together with others, taking into account various perspectives.

Contact

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Experiences

06/2019 - 07/2021 **UX Designer, Nokia Oyj**
Delivered and improved user experience and interfaces for Nokia's Digital Operations Center products, from identifying the problems to the development. One of the biggest tasks was to work on the exploration and prototyping of new ways to interact and represent different complex and large network topologies.

12/2018 - 05/2019 **Designer, David Health Solution Oy**
Designed and created materials for print, web and multimedia and conducted user research to identify the use cases and needs for the company's mobile app as well as prototyping the first interfaces.

04/2016 - 08/2017 **Assistant in public relations, German Aerospace Center Bremen**
Created and updated the institute's website and print materials according to the brand guidelines and designed and implemented an interactive multi-touch screen for visitors, to introduce the work and laboratories of the institute.

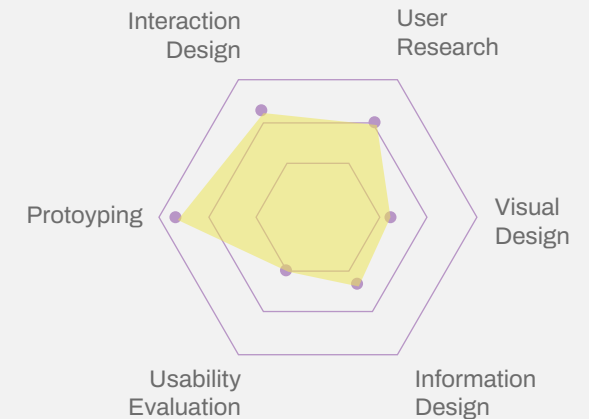
09/2016 - 12/2016 **Designer, Demola 2016 "Mpass"**
Worked on the visual design of the MPass authentication system based on the mockups and implemented an interactive prototype with HTML/CSS and Query. The exceptional high-fidelity prototype was one of key reasons for the Ministry of Education to license the project.

Education

2017-2020 **M.A. New Media Design**
Aalto University
Minor in Human-Centred Design (Uschool)

2014-2017 **B.A. Digital Media**
University of the Arts Bremen

UX Competencies



Skills

LANGUAGES	German (Native), English (Fluent), Finnish (Basic), Vietnamese (Intermediate)
CODING	HTML/CSS, Processing (Java), Arduino (C/C++), Javascript
SOFTWARE	Adobe CC, Sketch, Abstract, Unity, Unreal Engine
PERSONAL	Problem Solving, Creative Thinking, Time Management, Team player, Project Management